

Insurance coverage for Electric Breast Pumps for MA residents (March 2008)

Insurance	Type of Pump	Dr referral	Contact Info	Med Diagnosis	Notes
Healthy Start 1-888-488-9161	Ameda "Purely Yours"	Rx needed from OBGYN but no medical diagnosis required	Supplier: Cambridge Medical Supply (617- 876-3810) 218 O'Brien Hwy, Cambridge, MA 02141 Fax (breast pump contact) – 617-491-1511 Bosom Buddies (413-695-4128)	Not needed	- Need mom's ID#; PCP name, baby DOB, gestational age at birth, address, phone. Pump can be mailed in or picked up. - Mom can purchase pump (up to \$300) and be reimbursed by sending receipt to Healthy Start Program, P.O. Box 1977, Andover, MA 01810 Healthy Start Billing Dept – 1-888-488-9161 - Request must be approved within 6 weeks of birth - Coverage is under "Durable Medical Equipment"; if \$300 benefit was used for other medical supplies, the amount covered is the amount left of the \$300.
Network Health 1-888-257-1985	Medela "Pump'N'Style" for members with particular medical diagnoses; otherwise, Medela Single Deluxe electric pump.	Not needed for single pumps; email or script required for double pump	Network -Health Customer Service (1-888-257-1985) for members to receive single pump Fax and phone for double pump orders go to Linda Going, RN, Clinical Leader for Health & Wellness Fax: 781-393-7433 Phone: 781-393-3670	For double pump only: - prolonged separation due to NICU admission or hospitalization - cleft palate - Down's Syndrome, neurological deficit or Prematurity - multiple births - s/p breast reduction	Include on double pump scripts: - mom's name, DOB and Social Security number - address and phone number where pump should be sent - baby's DOB, weight and age - diagnosis/reason for request Note that pumps require a signature for delivery
Neighborhood Health Plan (NHP) 1-800-462-5449	Cambridge Med Supply: "Purely Yours" or "Pump'N'Style" Compass Health Care: "Pump'N'Style"	LC or Pediatrician fax to Cambridge Med Supply or Compass Health Care or Contact NHP for more vendors	Durable Medical Equipment dept (617-772-5530) Supplier: Cambridge Med Supply (617-876-3820) fax: (617-864-8412) Or Compass Health Care (617-566-6772) fax: (617-566-5088) or Western MA: Shoppers Medical Equipment (413-781-8725)	Not needed – prescription needed "Breast pump, use as directed"; must be requested within 3 months of birth	- Up to \$300 is covered toward purchase of pump Need mom and baby's names and DOB, address, phone, SS#, NPH #. - For Cambridge Med Supply: Mom must be on NHP - Pump will be delivered to the home after baby is born or can be picked up.
Harvard Pilgrim 1-800-708-4414 1-888-888-4742	Cambridge Med Supply: "Purely Yours" or "Pump'N'Style" Compass Health Care: "Pump'N'Style" Hospital-grade rental for premature or hospitalized babies	Need medical diagnosis from pediatrician or OBGYN confirming pump necessity	Customer Service Main Line (1-888-888-4742) Supplier: Cambridge Medical Supply (617-876-3820) Compass Health Care (617-566-6772)	Needed; coverage varies based on medical diagnosis	"back to work" is not considered medical necessity
Blue Cross/Blue Shield 1-800-422-3545	Typically, Hospital-Grade (depending on BC/BS plan) or personal electric pump	Yes, from Pediatrician or OBGYN	Blue Cross/Blue Shield of MA – 1-800-486-1136 Supplier: Cambridge Medical Supply (617-876-3820) Compass Health Care (617-566-6772)	Needed; coverage varies based on medical diagnosis	"back to work" is not considered medical necessity

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BMC Healthnet 1-888-566-0010 (English) 1-888-566-0012 (Spanish)	Medela Pump'N'Style	No	Member Services Call Center 1-888-566-0010 (Eng and other languages) 1-888-566-0012 (Spanish) Breastfeeding Info Line (617-414-MILK) Supplier: Bosom Buddies (413-695-4128) Call Sherry Fader, RN for approval first (617-748-6472)	Yes – back to work, school, NICU or other separation, latch problem, special needs infant	- mom can call; she must be a member prior to infant's birth - can receive manual pump without medical diagnosis - Bosom Buddies will mail to mom or may pick up from BMC HealthNet Plan – Ambulatory Care Center (ACC) office -Call for approval first: 617-748-6472 - BMC Healthnet coverage under Commonwealth Care does require a prescription from a physician with medical necessity due to separation of mother and baby.
Tufts 1-800-462-0224	Hospital grade electric pump rental for one month	Yes	Tufts Customer Service(800-462-0224) Supplier: Cambridge Medical Supply (617- 876-3810) Denkmark's (800-669-1970) Contact Tufts for more vendors	Yes – premature, hospitalized newborn, newborn with congenital anomalies, separation due to hospitalization	- covered under DME (durable medical equipment) - co-payment may be required - a second month of pump rental may be covered in the event of continued separation due to hospitalization
Fallon 1-800-868-5200	Rental only	Yes, from Pediatrician or OBGYN confirming medical necessity	Customer Service (800-868-5200) Lakeview Medical (508-407-7700)	Yes – based on baby's diagnosis only - prematurity, separation due to hospitalization, poor weight gain	- prior authorization is required - coverage on a case by case basis

- **MASS HEALTH**

People with *MassHealth* (the MA Medicaid program) insurance generally have an HMO insurance “underneath” *MassHealth*, which covers most benefits, including breast pumps. Certain immigrants may be restricted to *Healthy Start*, but usually participants are free to choose between *Neighborhood Health Plan*, *Network Health*, *Boston Healthnet*, and *Harvard Pilgrim*. Switching is easy and takes effect in 24 hours, but they should be aware that access to providers may differ. ***When the mom has limited coverage***, the baby's insurance rather than mom's can determine the benefits related to breastfeeding. In theory, MA has universal health coverage for children, although currently there may be waiting lists.

- **CAMBRIDGE MEDICAL SUPPLY**

Processes many of the breast pump requests and has experience dealing with insurances. They require a fax from the provider for all pump requests.
218 Monsignor Obrien Hwy, Cambridge, MA 02141
Phone (617)876-3810
Fax (617)864-8412 (general); (617)491-1511 (direct to Nancy, breast pump contact).

- If a client has an insurance not listed here, she should call the customer service phone number listed on her insurance card to check her benefits – preferably ahead of time, before the baby comes! Breast pumps are usually considered a type of Durable medical Equipment (DME), so if the customer service representative isn't familiar with the policy on pumps specifically, the client should ask how DME is covered. She should also ask if medical referral is needed (and if so, from whom), or if she should contact a medical supply store (see above).